



Relatório de novembro de 2021

Fábio Rodrigues Ribeiro

Dezembro de 2021

Indisponibilidade por tipo de falha

PoP	Operadora	Infraestrutura PoP	Prog-PoP	Prog-Operadora	Prog-DAERO	PoP-Concentrador	Staff-PoP	Staff-DAERO	Roteador
AC	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AL	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AM	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
AP	00:42:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
BA	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
CE	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
DF	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
ES	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
GO	00:00:00	01:03:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MA	04:42:04	00:00:00	00:00:00	00:00:00	00:38:26	00:00:00	00:00:00	00:00:00	00:00:00
MG	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MS	01:26:10	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
MT	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PA	01:22:02	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PB	00:00:00	06:14:45	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PE	02:22:14	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PI	01:13:08	00:00:00	00:09:35	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
PR	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RJ	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RN	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RO	04:10:17	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RR	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
RS	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
SC	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
SE	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
SP	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00
TO	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00	00:00:00

Tabela 1: Indisponibilidade por tipo de falha | de 01/11/2021 a 30/11/2021

- **Operadora:** indisponibilidade causada por falha nos enlaces de operadora atendendo o PoP.
- **Infraestrutura PoP:** indisponibilidade causada por falha no fornecimento de energia elétrica do PoP.
- **Prog-PoP:** indisponibilidade causada por manutenção programada solicitada pelo PoP.
- **Prog-operadora:** indisponibilidade causada por manutenção programada solicitada por operadora.
- **Prog-daero:** indisponibilidade causada por manutenção programada solicitada pela DAERO/RNP.
- **PoP-concentrador:** indisponibilidade em um PoP que é decorrente da queda de um outro PoP concentrador.
- **Staff-daero:** indisponibilidade decorrente de ação direta da DAERO, incluindo erros de configuração roteadores e switches, interrupções de circuitos causadas por chamados abertos indevidamente, entre outros.
- **Staff-PoP:** indisponibilidade decorrente de ação direta do PoP, incluindo desligamentos acidentais, manuseio inadequado de cabos, problema de acesso físico ao PoP (para manutenção de operadoras),entre outros.
- **Roteador:** indisponibilidade causada por falhas de hardware/software de roteadores.

Indisponibilidade total

PoP	Tempo Total	Tempo Total P/ Indicador	Disponibilidade	Disponibilidade P/ Indicador %
AC	00:00:00	00:00:00	100.000%	100.000%
AL	00:00:00	00:00:00	100.000%	100.000%
AM	00:00:00	00:00:00	100.000%	100.000%
AP	00:42:35	00:42:35	99.901%	99.901%
BA	00:00:00	00:00:00	100.000%	100.000%
CE	00:00:00	00:00:00	100.000%	100.000%
DF	00:00:00	00:00:00	100.000%	100.000%
ES	00:00:00	00:00:00	100.000%	100.000%
GO	01:03:35	01:03:35	99.853%	99.853%
MA	05:20:30	04:42:04	99.258%	99.347%
MG	00:00:00	00:00:00	100.000%	100.000%
MS	01:26:10	01:26:10	99.801%	99.801%
MT	00:00:00	00:00:00	100.000%	100.000%
PA	01:22:02	01:22:02	99.810%	99.810%
PB	06:14:45	06:14:45	99.133%	99.133%
PE	02:22:14	02:22:14	99.671%	99.671%
PI	01:22:43	01:13:08	99.809%	99.831%
PR	00:00:00	00:00:00	100.000%	100.000%
RJ	00:00:00	00:00:00	100.000%	100.000%
RN	00:00:00	00:00:00	100.000%	100.000%
RO	04:10:17	04:10:17	99.421%	99.421%
RR	00:00:00	00:00:00	100.000%	100.000%
RS	00:00:00	00:00:00	100.000%	100.000%
SC	00:00:00	00:00:00	100.000%	100.000%
SE	00:00:00	00:00:00	100.000%	100.000%
SP	00:00:00	00:00:00	100.000%	100.000%
TO	00:00:00	00:00:00	100.000%	100.000%

Tabela 2: Indisponibilidade total de 01/11/2021 a 30/11/2021 | Meta: 99,86%

- **Horas indisponíveis totais e Disponibilidade Percentual Total:** consideram todos os tipos de falha na sua composição.
- **Horas indisponíveis p/Indicador e Disponibilidade Percentual p/ indicador:** consideram todos os tipos de falha na sua composição, com exceção das falhas causadas por manutenções programadas (**prog-PoP**, **prog-operadora** e **prog-dadero**).